

Business Hosted Voice

Every Phone, Every Line At Your Fingertips

Lower your overhead costs and simplify your voice services with Business Hosted Voice. We take voice to the next level with powerful features and complete management including installation, hardware, and 24/7 support — all on one simple monthly bill.

You get the fiber connectivity, Polycom IP phones, and local and long-distance usage to streamline communication across your entire organization, both in and out of the office.

+ Stay Connected

Keep your employees connected with dedicated fiber bandwidth for clearer voice quality, plus over 40 advanced call features.

+ Cut Costs

Buy only the number of seats you need and scale up easily. Save with included local and long-distance service and no upfront capital expenses. Price includes Polycom VVX 300 series phones.

+ Free Up Resources

Take the burden off your IT staff with 24/7 live, local support. We provide complete installation, training, evaluations, and network assessments.

+ Manage Every Call

Put every line at your fingertips with our powerful administrative tools, all built into one flexible web-based interface.



Business Hosted Voice Product Features

Phone Capabilities

- Call park
- Call pickup
- Do not disturb
- Group speed dialing
- Short codes
- Live message screening
- Included GigE Switches with the install

Call Management

- Auto attendant
- Line appearances
- Monitored extensions
- Call Me button
- Multi-line hunt groups
- Music on hold
- Ring on multiple phones (SimRing)

Additional Services

Expand Your Capabilities

Unified Communications

Extend your service to all your laptops, desktops, tablets, and mobile devices for powerful collaboration everywhere you go. Add **UC Meeting** to host audio and video conferences straight from your web browser for up to 100 participants.

Hosted Contact Center

Grow customer loyalty, employee productivity, and your bottom line with advanced management, routing, and reporting features.

CommPortal

- Click-to-dial
- Voicemail
- Employee search
- Mandatory account codes
- Self-service admin portal

Remote Flexibility

- Audio conferencing
- Nomadic E911 support
- Find me/follow me
- Hot desking
- Unified messaging
- Voicemail to email

Why Optimum Business?

Company-Wide Customer Commitment

With 24/7 support, our team is always here to keep you connected with our truly personal approach to every business we serve.

Nationwide Network Reliability

We're bringing best-in-class Internet, voice, data, and cloud solutions for businesses in cities and rural communities across 16 states.

Customizable Connectivity Solutions

Flexible network options include fiber and SD-WAN Next, while our reliable voice, cybersecurity, and managed services are designed to meet your business' unique needs.

To learn more about Optimum Business, visit: optimumbusiness.com/partners

Business Hosted Voice Product Features

Polycom® VVX® 250
Business IP Phones



- Four-line, basic IP desk phone with color display
- HD Voice
- 4-Way Navigation Cluster with Center Select Key

Polycom® VVX® 350
Business IP Phones



- Six-line, mid-range IP desk phone with color display
- HD Voice
- 4-way navigation cluster with center "select" key

Polycom® VVX® 450
Business IP Phones



- Twelve-line IP phone with high-resolution color touch display
- HD Voice
- 4-way navigation cluster with center "select" key

Polycom® VVX® 501
Business IP Phones



- Video capable, twelve-line, performance IP desk phone with touch color display
- HD Voice
- Bluetooth
- Touch screen display menu

Polycom® VVX® 601
Business IP Phones



- Video capable, sixteen-line, performance IP desk phone with touch color display
- HD Voice
- Bluetooth
- Touch screen display menu

Polycom® VVX® D230
Business IP Phones



- Cordless DECT-based IP base and handset
- HD Voice capable
- 2.0" color LCD
- 4 way navigation with soft keys
- 12-key dialpad, speaker and mute